

Submitted to the Canadian Transportation Agency (Form submission)

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Our society today is very diverse with its employment, day jobs, night jobs and shift jobs. Individuals are required to give many months notice of vacation requirements in order to allow employers to manage their labour needs. Business trips are planned with little or no long term notice, with the intention of meeting business needs. The connecting issues with air travel for both groups of travellers may require advance booking of lodging, ground transportation, meeting facilities and dining reservations. When people book flights that the airline cancels the air line should be required to fully refund the ticket without delay. Allowing the traveller to rebook at a time of their convenience.