

Submitted by email to the Canadian Transportation Agency

Subject : Guide and Service Dogs

Hello

Only **valid**, which means certified, Guide or Service Dogs (not your pet parrot!) should be allowed on any public transportation, in grocery stores, restaurants or hospitals. People who do not have a certified dog and pretend that it is, makes a mockery of the system. One can purchase a bogus "service dog" jacket from multiple sites online along with fake "service dog" cards.

I recently had a heated discussion in a grocery store with a man who had his dog in a shopping cart. The dog was wagging its tail and jumping all over in the cart. I explained to him that service dogs are always on the ground at the heel of their handler focused on their job. He immediately showed me a card stating "service animal", it looked liked it was made on his home printer. Along with the utter disrespect to people who truly require guide or service dogs, there is the sanitation issue. The dog was level with all the produce and the ready-made food.

Personally, I am very allergic to dogs and would not want to be the next person to use that shopping cart.

I sincerely hope there will be clear unmistakable resolution to this very serious and vital matter.

Thank you for your time.

Regards

Leslie

(Removed)