

Submitted to the Canadian Transportation Agency (Form submission)

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Canadians have every right for full refunds on travel the airlines cancelled. Canadians should not be forced take vouches for services they paid in cash for and did not receive. CTA does not seem to be working to protect passengers but airlines. They should not force passengers to accept vouchers for future travel since passengers at the time do not know when they will travel again and when the Canadian Gov't will take the advisory against travel due to Covid-19 of it's site and permit people to travel for pleasure. All European and United states carriers gave passengers back their money, except for Canadian carries who forcing people to accept voucher they might never use. The refunds should start as soon as possible, the airlines and tour companies have kept money that does not belong to them for a long time.