

**Submitted to the Canadian Transportation Agency (Form submission)**

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I am happy the CTA is looking into these concerns.

Even though it was not the airlines fault that flights were cancelled by the destination country (Spain) due to Covid it is also not the fault of the ticket holders. A credit for a later flight is not useful since it would be more than a year before health safety could be reasonably considered. For an older passenger (76) travel health insurance becomes more costly. Given the government instructions to stay home, not to travel and to keep contact with others to a extreme minimum a flight credit is not of any value. I expect a refund or at least a partial refund since it is not the airlines fault either.