

Submitted by email to the Canadian Transportation Agency

Subject: consultation" on clawing back Air Passenger Protection Regulations

Yes to:

whether airlines should be required to follow APPR requirements to rebook passengers on other airlines during the pandemic;

Yes to:

whether airlines should have to pay compensation for inconvenience during the pandemic under more limited circumstances, for example:if they told passengers about the disruption less than 3 days in advance (instead of 14 days); and

if the passenger's delay was 6 or more hours (instead of 3 or more hours);

No, (with a significantly less people flying during this period, the current rules should be still applicable) to:

whether airlines should be given more time to respond to requests for compensation for inconvenience filed between July 1, 2020 and September 29, 2020; and

There should be little to no temporary adjustments in order to protect the consumer, especially now.

how long any temporary adjustments to the APPR should be in place, if the CTA decides that any should be made.

Best regards,

Sonya Lam