

Submitted to the Canadian Transportation Agency (Form submission)

Name: Tony Wohlfarth

Subject: Consultation on new refund requirements

Date: 01-12-2021

The CTA failed Canadians when it allowed air carriers to refuse to refund fares paid when carriers cancelled their flights. Doing so retroactively was also an abuse of power i.e. no legislation was passed by Parl't. This retro changes was done by regulation. Regulations were not designed to be applied retrospectively. The way forward is to apologize to all Canadians for this abuse of power. Confirm that going forward all carriers doing business in Canada will be req'd to honour the new standards. Require the CTA to process all complaints within one month of receipt. Require CA air carriers to deposit funds with the CTA to honour claims in the event of bankruptcy, insolvency or re-organization. Thank you.