

**7. For each of the 15 scheduled flights identified in Appendix A, were passengers offered the opportunity to disembark the plane when the delay exceeded 90 minutes. If not, why?**

Please note that Sunwing Airlines has calculated the length of the tarmac delay from the time of aircraft pushback to wheels up. The delay period while the passengers were on the aircraft at the gate is not included as passengers had the option of disembarking during that part of the delay.

WG022 time from pushback to take-off was 54 minutes.

WG031 was an arrival into Pearson, no gates were available to offload passengers due to the collapse of the Swissport support on the ramp.

WG218 was delayed due to GTAA deicing fluid shortage. Once it was determined that the flight could not operate due to curfew restriction at destination airport, no gates were available for passengers to deplane due to the collapse of the Swissport support on the ramp.

WG271 the tarmac delay arose as a result of no gates being available to offload passengers due to the collapse of the Swissport support on the ramp.

WG302 pilot queried passengers who stated that they wished to continue to try and take-off.

WG406 time from pushback to take-off was 27 minutes.

WG535 time from pushback to take-off was 37 minutes.

WG627 was an arrival into Pearson, no gates were available to offload passengers due to the collapse of the Swissport support on the ramp.

WG685 was an arrival into Pearson, no gates were available to offload passengers due to the collapse of the Swissport support on the ramp.

WG706 time from pushback to take-off was 29 minutes.

WG714 time from pushback to take-off was 47 minutes.

WG715 was an arrival into Pearson, no gates were available to offload passengers due to the collapse of the Swissport support on the ramp.

WG731 was an arrival into Pearson, no gates were available to offload passengers due to the collapse of the Swissport support on the ramp.

WG752 returned to the gate for maintenance, passengers were on board for 1 hour and 20 minutes, then deplaned. Time from second pushback to take-off was 1 hour and 7 minutes.

WG781 was an arrival into Pearson, no gates were available to offload passengers due to the collapse of the Swissport support on the ramp.